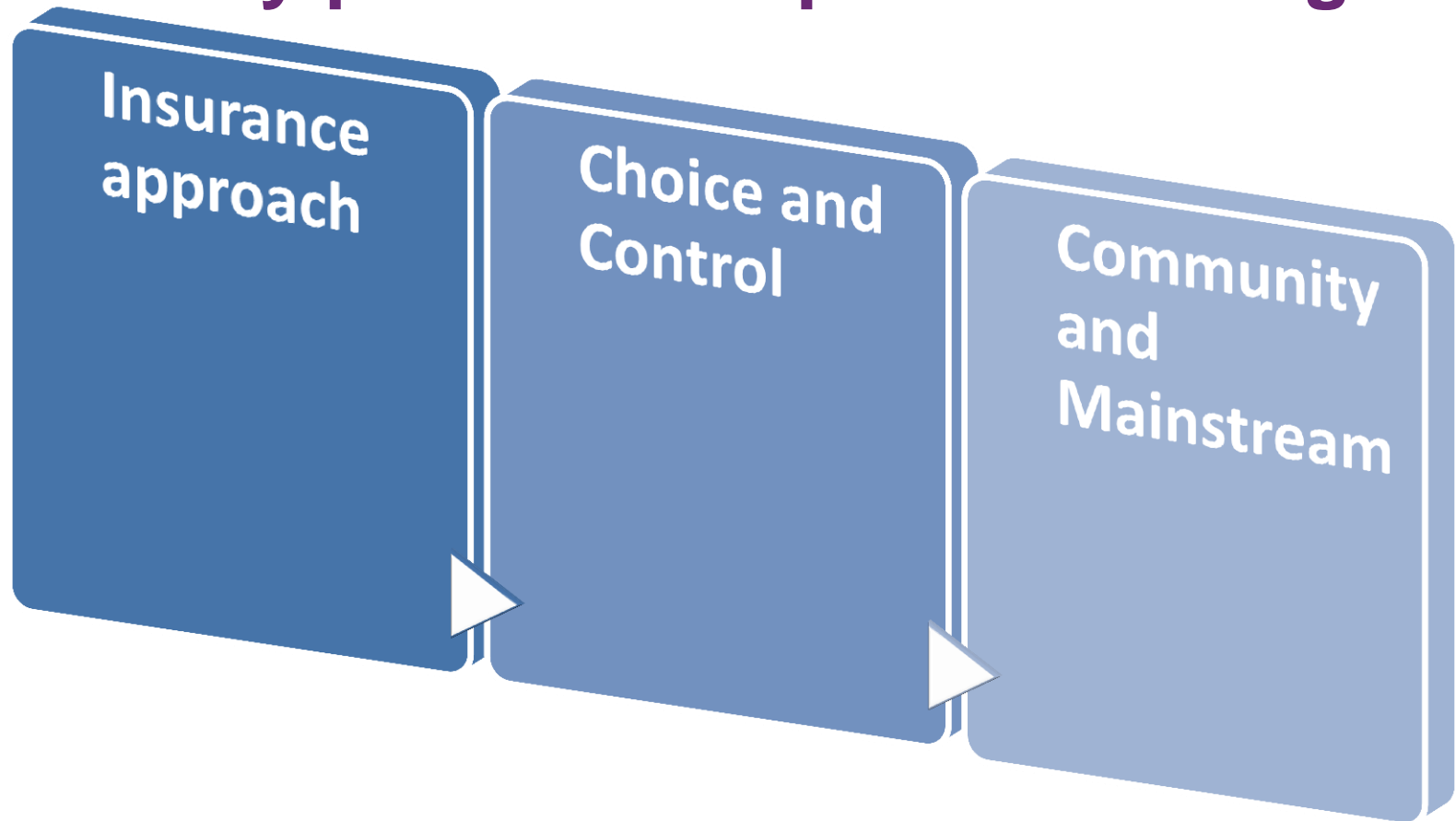


# What we'll cover

- Why a National Disability Insurance Scheme
- Bilateral agreement
- Transfer and Transition timetable
- Operational Plan
- Transfer process
- Accessing the scheme
- Planning process
- Mainstream Interface
- Participant pathway review
- How to keep up to date
- Questions
- Contact details

## Three key pillars underpin NDIS design



# Scheme principles

- Rights
- Certainty of care
- Choice
- Families and carers are important



# Why a national scheme?

| Feature            | Former system   | NDIS  |
|--------------------|---|---|
| Access criteria    | Varies from state to state  | Nationally consistent as set out in legislation   |
| Choice and control | Varies from state to state - most people have little say over the supports they receive | Individual has control over the type and mix of supports, delivery and how their funding is managed |

| Feature             | Former system  | NDIS  |
|---------------------|--|---|
| Level of assistance | Capped – people may be eligible but may spend years on waiting lists | Demand driven – people with disability get the support they need, when they need it, to make progress towards their goals |
| Funding             | Multiple programs within and across governments                      | Single pool of government funding administered by NDIA  |

# WA Bilateral Agreement

- Two Governance bodies
- WA Operational Plan - 20 elements including strategies to support:
  - Transfer people from WA NDIS to NDIS
  - Transition people into NDIS
  - Provider and Market Readiness
  - Workforce Capability
  - Infrastructure
  - Develop mainstream agreements
  - Strategies for Rural and Remote, Culturally and Linguistically Diverse and Aboriginal and Torres Strait Islander Communities

# Transfer of existing WA NDIS individuals



## **April to July 2018**

North East Metro & inner Wheatbelt

## **July to November 2018**

South Metro (Mandurah, Rockingham, Murray, Armadale)





# Transfer of existing WA NDIS individuals



**Aug to Oct 2018**

Central South (Cockburn, Kwinana)

**Sept to December 2018**

Lower South West

**October to December 2018**

Kimberley-Pilbara



# Transition of individuals and new people to the Scheme



## **From July 2018**

Remaining Wheatbelt and remaining Central South Metro

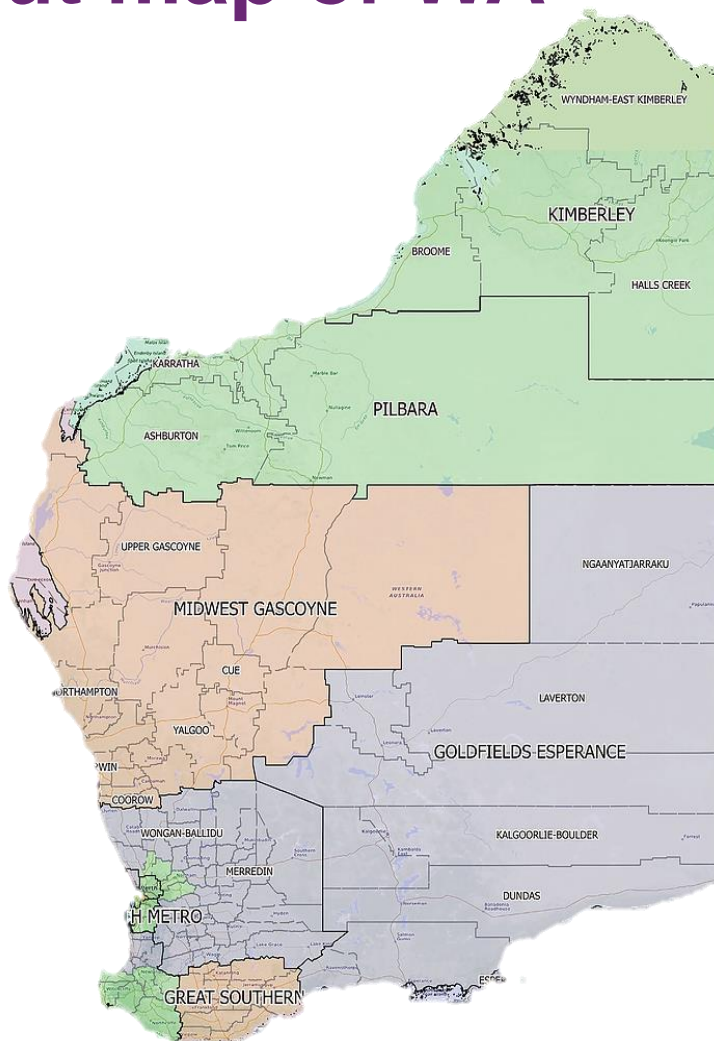
## **From October 2018**

Goldfields – Esperance, North Metro, Remaining South West

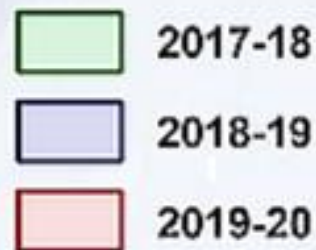
## **From July 2019**

Midwest – Gascoyne, Great Southern, Central North Metro,  
South East Metro

# Roll out map of WA



## Legend



# Transfer Process

- Letter from the WA State Disability Minister
- Local Coordinators (LCs) collect active consent from existing WA NDIS participants
- Data is shared by WA NDIS to NDIA to create a customer record and an access letter is then sent to participants
- Meeting arranged with WA NDIS individuals and an NDIA planner to together discuss plan

## Transfer Process cont'd

- Information in WA NDIS plans will be transferred into an NDIA plan by NDIA planners
- Plans will be as similar as possible – same goals, same outcomes
- Service bookings will be actioned at plan transfer
- The NDIA planner will support participants to get their plans started
- Support Coordinators may also provide ongoing support

# People in WA who will access the scheme



By the time the scheme is fully rolled out in 2023, it is estimated that 47,941 people will be part of the scheme in Western Australia.

- WA represents about 10 per cent of the national total.



# What will NDIS look like at full roll out in WA?



- WA Regional Hub – Midland
- Offices around the State (still being locked in)
- NDIA Service Delivery - Planners
- Local Area Coordinator (LAC) Partners
- Early Childhood Early Intervention (ECEI) Partners
- Support Coordination (provider support) for people with complex circumstances

# LAC Partners in the Community



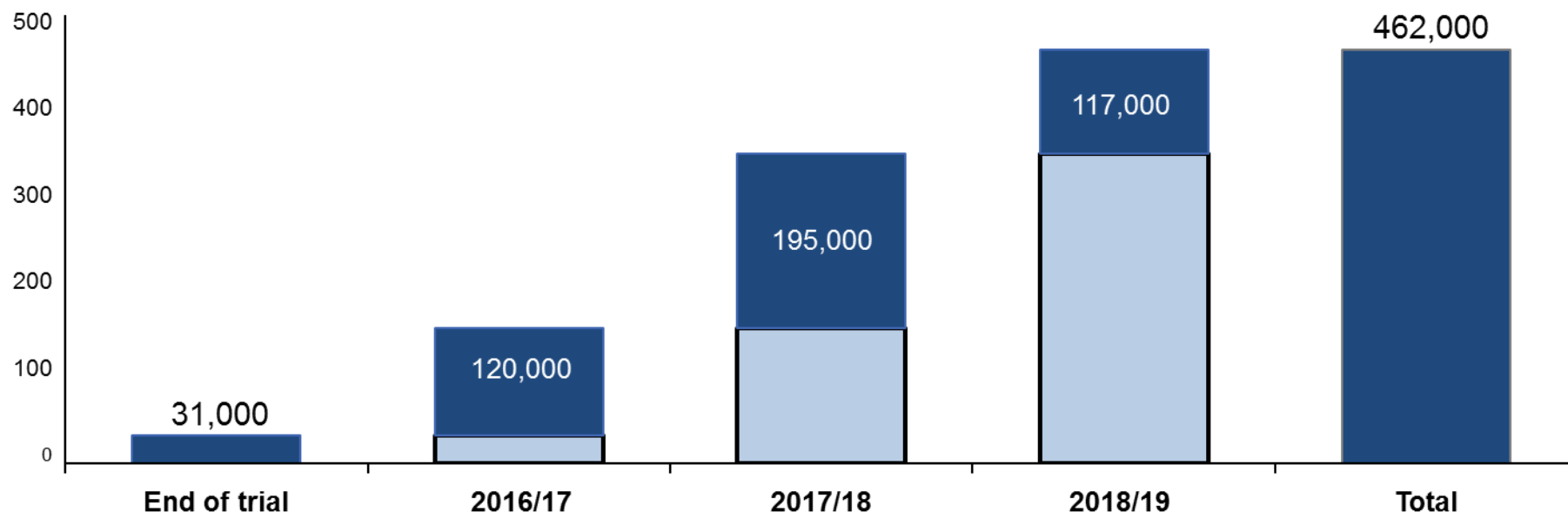
Local Area Coordinators have three key roles:

- They will link you to the NDIS
- Link you to information and support in the community
- Work with their local community to make sure it is more welcoming and inclusive for people with disability.



# Estimated intake

It is estimated that around 460,000 Australians will be supported by the NDIS by 2020



## Entering the scheme (new people)

- Request access by contacting the local office
- Provide details about:
  - disability
  - home address
  - age – you must be under 65 when you first request access
  - Australian Citizenship or residency

# Disability and the NDIS

- Permanent disability or psychosocial/mental health condition
- The disability has a big impact on day to day life and ability to participate in the community
- The person will need supports for the rest of their life OR
- Early Intervention will help reduce the amount of long term support needed



# Early intervention for children and adults

To meet the early intervention requirements a person must have an impairment that is, or is likely to be, permanent and there must be evidence that receiving supports now will help to:

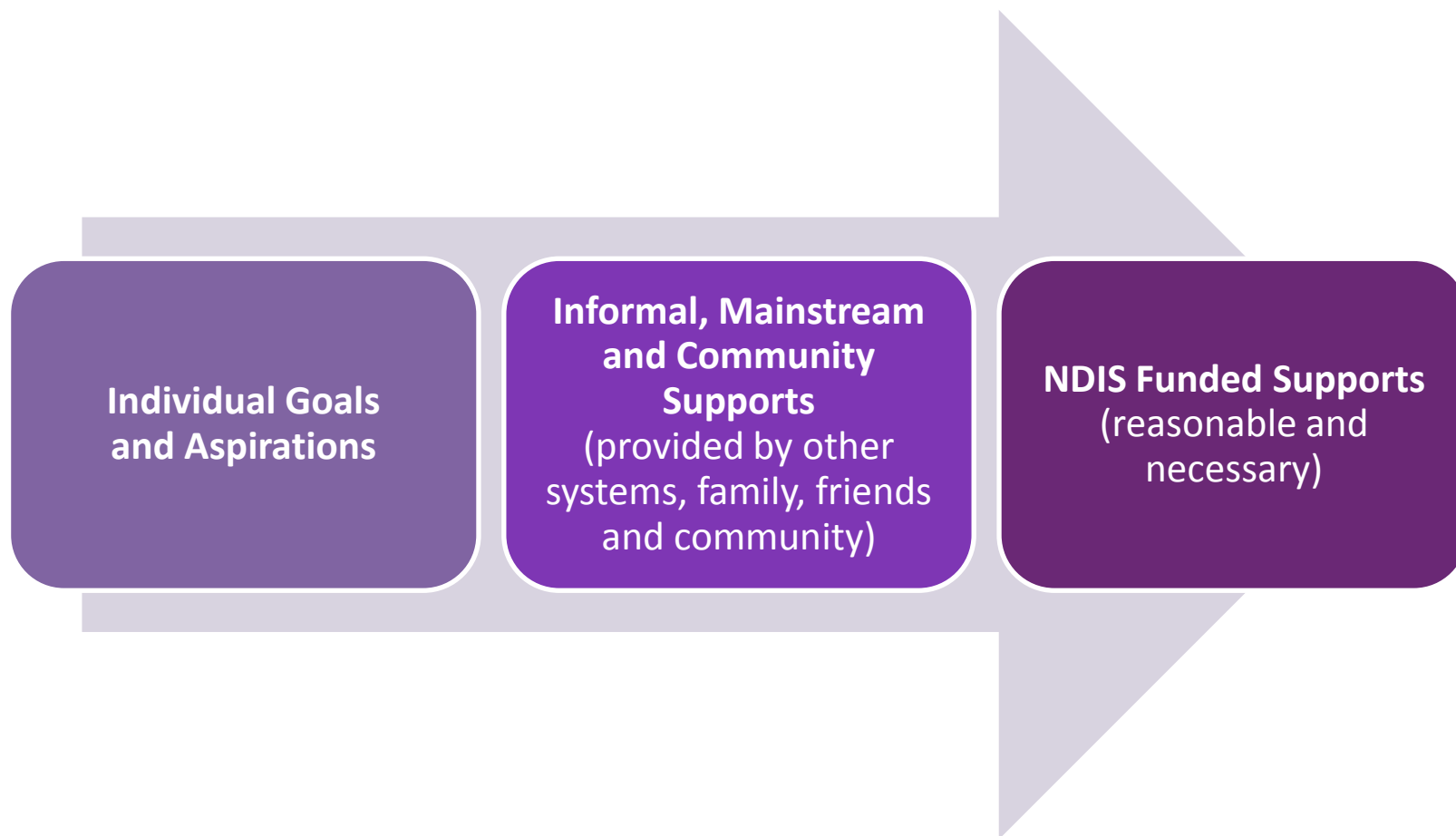
- reduce the level of support needed, now and in the future
- or**
- assist families and carers to keep providing support



# Developing a plan

- During the access process, questions will be asked about things like
  - current living situation
  - current activities
  - family and other supports
  - how someone's disability affects them
- During planning more detailed questions are asked to develop an individual plan

# An individual plan



# Managing funding

- The type of funds management a participant chooses can vary depending on their circumstances
- Different options can be chosen for different supports
- Plans may have a combination of options



# What does the NDIS fund?

Funded supports may include

- Help with household tasks and personal activities
- Vehicle and home modifications
- Mobility equipment and assistive technology
- Transport to be involved in community, social and employment activities
- Therapies related to the disability



# What doesn't the NDIS fund?

The NDIS will not fund:

- Supports that are **not** related to a person's disability
- Supports that are funded by another mechanism or system, such as Medicare or the Health system
- Day-to-day living costs that everyone pays for such as food, electricity and water

# NDIS and mainstream systems

- Wherever possible we assist participants to access mainstream systems
- A participant's plan may include a range of supports provided by informal, mainstream and community networks. Some of these may be funded by the NDIS.
- [COAG principles](#) outline key responsibilities of the NDIA and mainstream bodies.
- Mainstream bodies or systems can be Justice, Education, Health.



# NDIS and education

- The NDIS will fund supports to enable participants to attend school education, where the supports assist the participant to engage in a range of community activities.
- The education system is responsible for assisting students with their educational attainment.
- Individuals and families also have a role in funding education-related supports, such as purchasing school uniforms and paying course fees.



# NDIS and employment

- The NDIS will fund supports to assist with employment where these are beyond the responsibility of employment services and employers.
- Employers are responsible for:
  - reasonable adjustments to the workplace
  - employment-specific aids and equipment (e.g. computers and modified desks)
  - transportation for work activities (e.g. meetings)
- Employment services are responsible for assisting participants to build skills to participate in work and to assist them to maintain employment, including on-going support where required.

# NDIS and the health system

NDIS will fund supports which help the participant manage ongoing functional impairment that results from their disability.

The health system is responsible for:

- Diagnosis and clinical treatment of health conditions (including ongoing or chronic)
- Supports directly related to maintaining or improving health status
- Rehabilitation and support after a medical or surgical event
- Medications and pharmaceuticals

# Sustaining the scheme



- Everyone has a role to play in keeping the NDIS fair, equitable, and financially sustainable so that it is available for current – and future – generations

For participants this is about:

- seeking supports that are reasonable and necessary
- making the best use of your funding
- purchasing value-for-money supports
- continuing to get a reasonable level of help from family, friends and community where this is possible.

# Sustaining the scheme

For service providers this means

- operating efficiently
- operating within the NDIA business framework
- competing fairly

For governments this means

- working together
- implementing the NDIS insurance principles
- making fair, equitable and transparent decisions

# Participant Pathway Review - improving the participant and provider experience



- greater outcomes focus throughout a participant's life
- more active involvement with communities
- more face to face (rather than telephone) fewer participant transfers
- an easier to navigate portal
- a more responsive call centre experience
- significantly improved interactions with providers and disability organisations.



## Keeping updated

- LCs, providers and NDIA can give updates
- NDIS website – WA page provides
  - Information re bilateral, transition and transfer
  - FAQs (send your queries to [engagementwa@ndis.gov.au](mailto:engagementwa@ndis.gov.au))
  - General information sessions
  - Tailored information sessions as areas transfer and transition to the NDIS
  - Provider information sessions with NDIS

# Information sessions

- Community information:
  - 2<sup>nd</sup> Monday of each month (Midland)
- Provider information:
  - 2<sup>nd</sup> Tuesday of each month (Midland)
- Participant information:
  - Plan implementation workshops
  - Self-management workshops

Tailored transfer info sessions held in the regions for providers and participants in line with the transfer schedule

➤ See NDIS website for full details of local sessions.

## Where else can I get help?

**Advocacy** services help people understand complex systems and processes.

- Advocacy South West Inc
- Catholic Archdiocese of Perth (Personal Advocacy Service)
- Citizen Advocacy Perth West Inc
- UnitingCare West
- Explorability Inc
- Ethnic Disability Advocacy Centre
- Midland Information, Debt & Legal Advocacy Service Inc
- People with Disabilities (WA) Inc
- Sussex Street Community Law Service Inc

# Where else can I get help?

- Ethnic Disability Advocacy Centre
- Midland Information, Debt & Legal Advocacy Service Inc
- People with Disabilities (WA) Inc
- Sussex Street Community Law Service Inc

If you have gone through an Internal Review with NDIA and still believe the decision wasn't fair, you can appeal the decision at the Administrative Appeals Tribunal (AAT) - call them on (08) 9250 2123. These advocacy organisations can help you with this process.

# NDIS mythbusting

**If you can't get the Disability Support Pension (DSP),  
you can't access NDIS**

FACT: The eligibility criteria are different, some people will be able to access NDIS even if they can't access DSP.

**You will lose your DSP if you are part of the NDIS**

FACT: The NDIS is not income support. DSP will not be affected by becoming an NDIS participant, except for Mobility Allowance as NDIS support may include transport.



# NDIS mythbusting

**You can only use providers registered with the NDIA**

FACT: Participants who self manage their funded supports can choose any providers they wish.

**Support will end when a plan ends**

FACT: Each plan is based on the participants support needs and will be reviewed periodically to ensure it continues to help the participant reach their goals. Support will not end as your plan is reviewed.

# The impact of the NDIS

“My guide dog Isla has given me much more confidence and companionship and I am adapting well to having Isla to rely on.”

Pam Gardner, NDIS Participant



# Questions







## Contact Us

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8am-8pm local time on weekdays

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